

We value your opinion by this survey!



The Roissy-en-France Tourist Office team aims to improve the quality of your stay.

We value your opinion on the services and benefits provided by the Tourist Office and its partners, we thank you for your participation.

What is your overall satisfaction rating of your stay...

	Very Satisfied	Satisfied	Not so Satisfied*	Very Dissatisfied*	N/A
at the hotel?					
at the restaurants in Roissy-en-France?					
with the service of hotel shuttle from the airport?					

Restaurants

Do you think the opening hours are adapted to your needs?

- Yes No N/A

Shops

Are you satisfied of the shops in Roissy-en-France ?

- Yes No N/A

Tourist Office

Did you use the Tourist Office website to prepare your stay in Roissy-en-France?

- Yes No

During your stay in Roissy-en-France, have you used:

The Tourist Office touch screen ? Yes No

The map edited by the Tourist Office ? Yes No

What do you think about...

	Very Satisfied	Satisfied	Not so Satisfied*	Very Dissatisfied*	N/A
the activities proposed?					
the days and the opening hours?					
the staff's reception?					

**We thank you for the time dedicated to this survey.
Please leave this form in the provided box.**

* If you like, you can leave your comments at the back of this form ↩



Suggestion / Complaint form



In order to improve its quality approach and to answer at best your needs, the Tourist Office of Roissy-en-France would like to collect your suggestions and complaints.

You are : a private individual a professional

Date : . . / . . / 20 . . Aim of your visit :

Suggestion / Complaint:

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If you wish to receive a personalized answer, thank you for indicating us your address or phone number or e-mail and the modalities of answer.

Mr Mrs Ms First Name:..... Surname :

Address :

Post code:..... Town :

Tel : Fax :

Email address :

I would like to receive a personal answer : Post Email Telephone Fax Appointment

Thank you for submitting this document in the urn

or

For giving it directly to the Tourist Office hostess

Frame for the quality department:

Nom-Prénom	Signature	Date d'enregistrement	Dossier clôturé le

La demande concerne : L'Office de Tourisme Un partenaire : Lequel :

